

2026

▶ ● ● We Accelerate Digital Transformation

ESKADENIA extends its gratitude to partners and appreciation for the dedication of our teams, with a clear focus on advancing intelligent digital innovation. The year demonstrated accelerated execution, where strategy, technology, and delivery aligned to create measurable value for our customers. Through platform modernization, cloud-native architectures, Micro Services, advanced system integration, and continuous product enhancement, we delivered mission-critical solutions across multiple industries while reinforcing our role as a trusted partner in large-scale digital transformation initiatives.

Throughout the year, **ESKADENIA** continued to advance its technology platforms with a strong focus on automation, scalability, security, and user experience. Across telecom, healthcare, education, insurance, enterprise, and digital experience domains, our solutions enabled organizations to modernize core operations, streamline processes, and transition toward data-driven and digitally connected operating models. These achievements reflect our long-term commitment to building resilient, future-ready platforms that support operational excellence and sustainable growth.

A defining milestone of the year was the launch of **ESKADENIA** Artificial Intelligence AI - ZAKI/ZAKIA a strategic addition to the innovative roadmap and a significant advancement in intelligent business automation. Designed to integrate seamlessly with any system across any industry, this AI Agent combines advanced language understanding with real-time execution capabilities and adaptability. Operating across voice, chat, and digital channels, it transforms traditional interactions on top of our software applications into intelligent, action-oriented experiences through secure integration with core business systems.

Exceeding conventional AI solutions, the **ESKADENIA** Artificial Intelligence is built to act within enterprise environments. It automates workflows, executes transactions, and supports coordinated decision-making while offering flexible deployment across cloud and on-premises infrastructures. By embedding intelligence directly into business processes, organizations can enhance service quality, improve operational efficiency, and scale with confidence while maintaining full control, privacy, and compliance.

Looking ahead, **ESKADENIA** remains committed to accelerating digital transformation for enterprises across businesses through diligent innovation, intelligent automation, and platform excellence. With a strong foundation built on user experience, trust, and a resilient corporate culture, we are well positioned to help organizations navigate change and unlock new levels of performance in the years ahead.

We extend our sincere appreciation to our customers and employees for their continued trust, collaboration, and dedication. Together, we are shaping a smarter, more efficient digital future from Jordan and beyond.

Nael Salah
Managing Director



Doha AbdelKhaleq
Executive Director

