

Case Study!

Innovations
4 The Telecom Industry

ESKADENIA
SOFTWARE

VIVACELL **MTS**

“Invoice Threshold”

Means: a special type of invoices where a corporate (VivaCell) could define thresholds amounts & share invoices between its Customers as well as its Employees

ESKADENIA Customer: VivaCell-MTS
Location: Armenia

VivaCell-MTS Business Issue:

A new type of invoices was necessary where customers will be able to define Thresholds 4 one or more employee, which means that the company pays only the invoice amount that is less than or equal, to the defined Threshold.

**Invoice amount over Threshold will be covered by the employee.*

The Solution: ESKADENIA’s BCRM Invoice Threshold

Benefits:

ESKADENIA’s Billing & Customer Relationship Management System (ESKADENIA® BCRM) offers the following Beneficial key Features:

- Providing threshold & split invoice between corporate & subscription (customer/employee).
- Empower BCRM end-users with threshold options (threshold amount per service or usage category) to cover many business cases.
- Reduce human errors by applying preconfigure threshold options on tariff plan.
- A systematic method to configure the threshold amount.

Corporate customer

- Activates the Threshold option

System

- Creates new profile 4 employee (address, invoice information, financial balance...etc.).

Corporate

- Select usage & services to be covered by company invoice 4 example:

a.Usage:

International calls 10\$
Roaming 50\$
Data 5\$

b.services

Detail invoice (service) full covered.
Monthly fee 7\$.

System

- Aggregates the usage & services.
- Splits the usage and services charge between corporate & employees.
- Generates corporate invoice that includes charged up to the predefined threshold amount.
- Generates employee invoice with charges 4 usage and services not covered by the company.
- Accepts separate payments 4 corporate & employee (2 different balances & financial profile).
- Separate Credit Monitoring 4 each profile (customer or employee).